



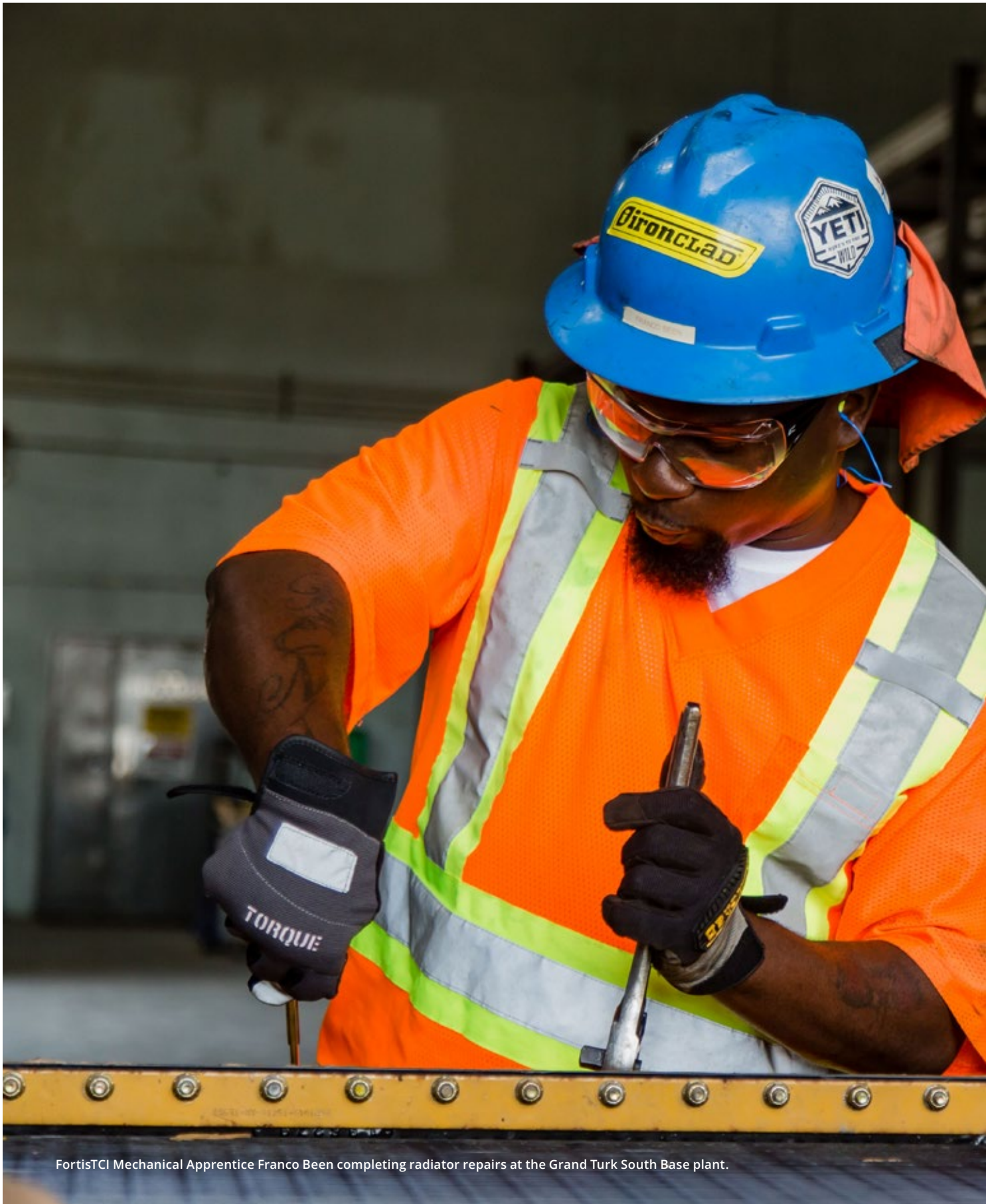
**FORTIS TCI**  
ENERGY FOR GOOD™

# Stakeholders' **REPORT** **2018**



**Leading Today**

*Investing in Tomorrow*



FortisTCI Mechanical Apprentice Franco Been completing radiator repairs at the Grand Turk South Base plant.



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*Cover photo:* Young footballer Keniel Clervil shows off his skills during the launch of the Grand Turk Youth Football League.

*Photo credit:* Spotlight Communications

### **Forward-looking Information**

*Certain information set forth in this report, other than statements of historical fact, may contain "forward-looking" references, including "future oriented financial and non-financial information", collectively referred to herein as forward-looking statements. Forward-looking statements include statements that are predictive in nature, depend upon future events or conditions, or may include words such as "future", "anticipates", "plans", "expects", "estimates", "intends", "targets", "projects", "forecasts", "schedules", or negative versions thereof and other similar expressions, or future or conditional verbs such as "may", "will", "should", "would" and "could" or other similar terminology or expressions, which have been used to identify the forward-looking information.*

*Forward-looking information in this publication include, without limitation, the economic overview section, statements on the Resilient National Energy Transition Strategy (R-NETS) as a guide for future investments and TCI's energy profile, the launch of the Electric Vehicle (EV) pilot project which will allow the study of the impact of electrified transportation on the grid, the completion of the new state-of-the-art generation plant on Providenciales to meet growth, improve efficiency, and withstand catastrophic hurricanes, Grand Turk's new multipurpose building that will greatly enhance inventory management, maintenance space and working areas in that service territory, and several upgrade projects undertaken to enhance the resiliency of the electricity system and to improve performance.*

*Forward-looking statements are based on underlying assumptions and management's beliefs, estimates and opinions, and are subject to inherent risks and uncertainties surrounding future expectations generally that may cause actual results to vary from plans, targets and estimates. Readers are cautioned that these statements are not guarantees of future performance, and undue reliance should not be placed on them. The Company disclaims any intention or obligation to update forward-looking statements if circumstances or management's estimates or opinions should change, except as required by applicable laws.*



FortisTCI acquired a Nissan Leaf electric vehicle (EV) as part of its EV and charging station pilot program to gain insight into this technology for customers in the TCI.



# VISION, MISSION & VALUES



**VISION: LEADING TODAY.  
INVESTING IN TOMORROW.™**

## MISSION:

FortisTCL is committed to providing safe, reliable, least-cost energy, using smart innovative technologies and by investing in people, while being a good corporate citizen, being environmentally responsible, maintaining the highest level of customer satisfaction, and ensuring a reasonable rate of return for our investors.

## OUR VALUES:

### Commitment

We are passionate and intensely focused on serving our clients and helping them achieve their objectives. We will do what we say we are going to do and by doing so create value for all our stakeholders.

### Innovation

We are committed to engaging in innovative thinking and problem solving and will embrace all ideas that increase the efficacy of FortisTCL as we carry out our mandate.

### Integrity

We will earn the trust of our stakeholders by endeavoring to maintain the highest ethical standards in all our actions.

### Reliability

We will deliver what we promise; whenever the customer requires.

### Respect

We will consider mutual trust, recognition of accomplishments, self-esteem and regard for others as important elements of respectful working relationships.





# ECONOMIC OVERVIEW

**In 2018, the Turks and Caicos Islands (TCI) continued to recover from Hurricanes Irma and Maria, limiting the overall adverse impact of these 2017 storms on economic activity.** Tourism began to rebound and the sector recorded a busy winter season, and post-hurricane recovery saw significant activity in both residential and commercial construction. The TCI Government's 2018/19 fiscal budget allocated significant funding for rebuilding critical infrastructure which were damaged by the storms, and other recovery initiatives across the country.

The Strategic Policy and Planning Department (SPPD) projected economic growth in the TCI at 2.5 percent in 2018, and 3.2 percent in 2019, following a year of negative growth in 2017 estimated at 1.5 percent. Similarly, Business Monitor International (BMI) maintained its forecast for real GDP growth for 2018 and 2019 of 3.5 percent and 3.4 percent respectively.

Tourism continued to be the major contributing sector to TCI's GDP, at approximately 38 percent. The robust US economy supported, and is expected to continue supporting the tourism industry, and a strengthening labor market is anticipated to be favorable to tourism in the Caribbean, including the Turks and Caicos Islands. The US is by far the largest source country for tourists visiting the Turks and Caicos, accounting for most of the total overnight stays due in part to its visibility, accessibility and frequency of flights from major gateways in the US.

In February 2018, the Ritz-Carlton Hotel on Grace Bay broke ground on a 12-storey resort, residence, casino and spa, slated to come on stream in 2021. The incomplete Royal Reef and Toscana Resorts were acquired by developers and plans for construction are in progress. These properties are among a strong profile of hotels and resorts that are in the pipeline, particularly in the high-value luxury segment.





The TCI's economy is expected to experience stable and robust economic growth averaging 3 percent annually over the medium to longer term.

The financial services sector in the TCI experienced several disruptions and the resultant economic impact is yet to be determined. Firstly, Scotiabank (Turks and Caicos Ltd) closed its branches in Grand Turk and in Grace Bay, consolidating operations into one location. This decision is expected to promote the long-term sustainability of the bank in these islands.

Secondly, the United Kingdom Parliament's decision to require all British Overseas Territories to disclose public registries of company owners will likely have a negative impact on the TCI's financial services industry. This decision is intended to crack down on illicit activities including money laundering and tax evasion.

#### **Regulatory Update**

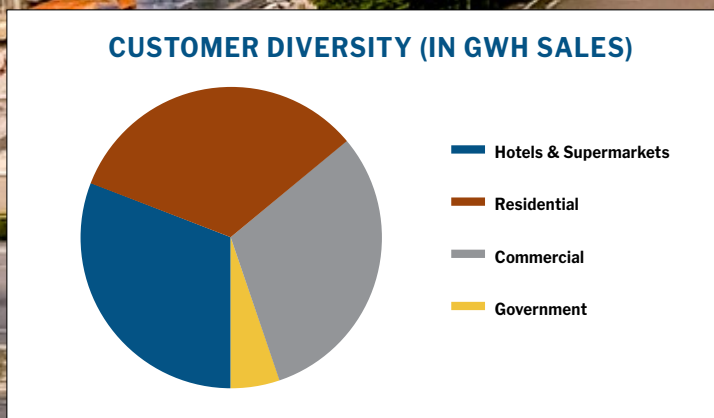
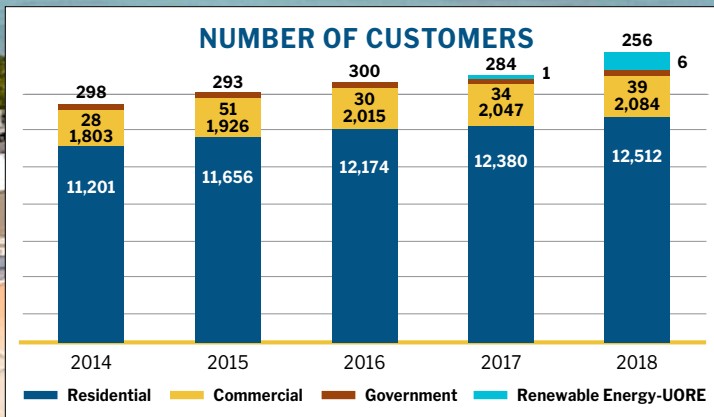
In July 2018, FortisTCI filed a Rate Variation Application (RVA) with the Governor under Section 34 of the Electricity Ordinance, requesting an average increase of 6.8 percent across all rate classes.

The application was made after the massive restoration effort in 2017 due to the financial impact of hurricanes (Irma and Maria), with estimated recovery costs nearing \$42 million.

Following the Governor's initial refusal of the company's application, FortisTCI requested the appointment of an independent Inquirer to review the reasonableness of its application. This request was accepted and at the end of 2018, the process remained underway. The company continued to make all necessary preparations in anticipation of the RVA inquiry in 2019.



# CORPORATE PROFILE





**FortisTCI Ltd. is a regulated utility that serves nearly 15,000 customers across the Turks and Caicos Islands (TCI) with safe, reliable, least-cost electricity.**

The company operates under its business licenses and takeover agreements, while adhering to simple contract and cost-of-service style regulation.

FortisTCI serves the Islands of Providenciales, North Caicos, Middle Caicos and South Caicos. Turks and Caicos Utility Limited (TCU), which FortisTCI acquired in August 2012, serves the Islands of Grand Turk and Salt Cay. The FortisTCI service territory also includes the Cays between Providenciales and North Caicos (except for Parrot Cay), East Caicos and adjacent cays. Customer service centers operate in Grand Turk, South Caicos, North Caicos and Providenciales, and the headquarters is located on Leeward Highway in Providenciales. Together, the companies operate four independent diesel generation plants with the integration of some solar.

FortisTCI became a wholly owned subsidiary of Fortis Inc. (based in Newfoundland, Canada) in August 2006.

## 2018 FortisTCI Highlights

**Approx. 15,000** - Total customer connections at December 31, 2018

**7** - the number of islands FortisTCI serves

**41.5 MW** - Consolidated Peak Demand

**99.94 ASAI** - Percentage of time electricity was available to customers

**24.2 km** - of transmission lines and **623 km** distribution lines

**171** - total number of employees





**FORTIS TCI**  
ENERGY FOR GOOD™



We must remain focused on providing customers with safe, reliable, least-cost electricity service today, and must also actively prepare for and transition our services to meet the energy demands and requirements of tomorrow.

FortisTCI President and CEO Eddinton Powell shakes hands with the Minister of Infrastructure, Housing, and Planning Honorable Goldray Ewing at the start of an energy transition planning meeting.



# CEO'S MESSAGE TO STAKEHOLDERS

**In a year in which we focused the business on recovering from two major hurricanes and returning to financial soundness, 2018 was equally a period of testing, and a time of significant achievement for us at FortisTCl.**

Early in the year, the company received accolades locally and internationally for its restoration of services following the severe impact of Hurricanes Irma and Maria, and we also achieved major certifications for our people processes and business continuity framework.

FortisTCl was named as an international recipient of the Edison Electric Institute's Recovery Award, thanks to the outstanding work of the many men and women from across the Fortis group of companies and those who worked alongside them locally following the massive 2017 hurricane restoration efforts. The company was also voted Allied Member of the Year by the Turks and Caicos Hotel and Tourism Association for its swift restoration of services, which helped to ensure that the 2017/2018 winter tourism season was not lost.

The award-winning recovery not only tested our disaster recovery plans and the business continuity program, but the experience proved helpful to FortisTCl earning an ISO 22301:2012 certification with accreditation from three leading international standards organizations. This achievement distinguished FortisTCl as the first utility company within the region to be certified by BSI (British Standards Institution) for having a well-established Business Continuity Management System that meets the global standard. We had started the certification process before the 2017 hurricanes and the groundwork we laid was instrumental to our quick recovery..

But winning awards and achieving certifications first requires an enthusiastic and skilled workforce. Driven by a recognition that our people are our most important asset, we continued to invest in building capacity from within through training and development, and by taking a holistic approach to talent management. This led to another major achievement for FortisTCl. The company earned the Investors in People (IIP) Silver certification in late 2018 after being evaluated against the new sixth-generation framework. Achieving IIP certification also means that our team is poised to overcome challenges while delivering a world-class service.

Equally a challenge, and an opportunity at this time for the electric utility industry, is the disruption of the energy market. A few years ago, we were talking about the shift from a transactional relationship with customers to building partnerships, that is, working with customers on services that extend beyond just the supply of electricity — like energy conservation programs and renewable energy options.



**EDDINTON POWELL**  
FortisTCl President & CEO





FortisTCI President and CEO Eddinton Powell and the Turks and Caicos Islands Deputy Governor Honorable Anya Williams at the signing of a three-year pole attachment agreement for the installation of CCTV cameras in Providenciales. The two are joined by members of the FortisTCI Team and the Royal Turks and Caicos Police Department.

Fast forward to today and coupled with the shift to delivering more value for the consumer, the industry is facing major disruption from the so-called three Ds – decarbonization, digitization, and decentralization. Not only must we remain focused on providing customers with safe, reliable, least-cost electricity service today, but we must also actively prepare for and transition our services to meet the energy demands and requirements of tomorrow. The 2018 BP Energy Outlook Report strongly indicates that renewable energy is the fastest-growing energy source and by 2040 the world's energy mix will be more diversified, with renewable energy playing a great and greater role as the costs of renewable infrastructure and storage continue to decrease.

In 2018, we took steps in preparing for these changes by working with the Rocky Mountain Institute and the Turks and Caicos Islands Government to create the Resilient National Energy Transition Strategy (R-NETS). The R-NETS is an agreed upon plan that will guide future investments in energy and define the energy profile that will serve the Turks and Caicos Islands for years to come. These are critical steps to balance the priorities of providing a least-cost and reliable electricity service that is also resilient and preserves our environment. To this end, the company achieved a historic milestone with the commissioning of a half-a-megawatt of solar installations under our Utility Owned Renewable Energy (UORE) Program. I am proud to say that the UORE program was even recognized by the Caribbean Renewable Energy Forum (CREF) as the region's best distributed generation program for the year. Through UORE, the company also signed contracts for another half-a-megawatt of PV projects to be installed in the first half of 2019. And we launched our Electric Vehicle (EV) pilot project which will allow the company to study the impact of electrified transportation on the grid.

We achieved another important step in our environment management program, when at the end of 2018, the company declared that it had achieved ISO 14001 conformance (the international environment management standard).





FortisTCl President and CEO Eddinton Powell (left), Minister of Infrastructure, Housing, and Planning Honorable Goldray Ewing (center), and Principal of Rocky Mountain Institute Roy Torbert (right), sign an agreement to draft a Resilient National Energy Transition Strategy (R-NETS) for the Turks and Caicos Islands as the country positions itself to better integrate more sustainable energy solutions.

Our \$41.2 million capital expenditures in 2018 saw the completion of a number of major projects including a new state-of-the-art generation plant on Providenciales to meet growth and improve efficiency, plus the completion of the multipurpose building on Grand Turk (which replaces the old World War II era building). The new facilities on Grand Turk will greatly enhance inventory management, maintenance space, and working areas for our Grand Turk colleagues.

Our continued focus on community service was another major highlight for the year. We worked diligently to strengthen our partnerships with all of our stakeholders – doing our part to create the best environment the Turks and Caicos has to offer to those who live, work, and visit these islands.

Despite the ongoing financial rebuilding FortisTCl faces, employees eagerly donated their time to various charitable causes. Some staff worked in soup kitchens that provided meals to the elderly, and others partnered for youth education and sports activities. I am proud to say that some employees truly lived our motto Energy for Good™.

Safety remains our number one priority. During the year, and in conjunction with the declaration of conformance to the ISO 14001 standard mentioned above, the company was also able to declare conformance with health and safety standard, ISO 45001. This is a great achievement. Moreover, we are very proud to report that as of the end of the year, the company had gone 503 days without a lost-time injury.

2018 was unquestionably a year of accomplishments. We look forward with commitment and purpose, ready to embrace the new environment in which we will operate and serve, and to deliver exceptional value to all stakeholders.

*Eddinton Powell*  
**FortisTCl President & CEO**

# CUSTOMER



At FortisTCl, we are constantly seeking new ways to improve our service delivery to our customers and to serve as your Energy Partner.

Customer Information Clerk Louisemene Handfield assists a customer.

(ii) Energy Protection Liaison Officer Denaz Williams checks a grounding at a customer's residence.



# SERVICE



(ii)

In June 2018, the company introduced its Customer Service Charter and Service Standards as a guide and expression of our commitment to delivering excellent service at all times. The charter outlines our core values, speaks to our standards of service, and addresses quality, response time, and communication with our customers.

The Customer Service Charter and Standards is our commitment to you.

Feedback from our customers is always valued and helps FortisTCI to improve its service delivery. The company was pleased to resume its annual customer satisfaction survey in 2018, following a one year suspension due to the impact of hurricanes Irma and Maria.

The survey is conducted by an independent company and provides feedback from customers across all islands within the FortisTCI service territory. The 2018 survey results indicate that 8 in 10 customers are satisfied with the level of service provided by FortisTCI. Nine in 10 customers believe FortisTCI provides a reliable service. Eight in 10 customers are satisfied with their interaction with the company's representatives and a similar number indicates that they are regularly provided with useful information about their services.



# OUR PEOPLE



North Caicos Linemen Keith Johnson and Kim Taylor move scrap poles to an outside storage location in preparation for proper disposal.

(i) Plant Superintendent Franklyn Been with the Grand Turk Plant Operators.

(ii) The South Caicos team pose for a photo.



### **Training and Development**

With innovation identified as a key driver of success in the company's Employee Engagement Survey conducted in 2018, FortisTCI continued to invest in employee training and development, and in 2018, several key areas of the company were covered.

Ten diesel plant operators completed courses in the American Society of Power Engineers (ASOPE) training program; nine were certified as First Class Engineers and one as a Third Class Engineer. Six electricians and six mechanics from the Generation, Operations and Facilities Management teams were trained and certified in the National Centre for Construction Education and Research (NCCER) apprenticeship program.

Throughout the year, employees also benefitted from other technical and business support training programs including NCCER Master trainer, Entropy (business and management software), Power Line Technician Apprentice and training at Wärtsilä.

### **Investors in People**

In October 2018, FortisTCI received the Investors in People (IIP) Silver certification, under the new sixth-generation framework. This singular achievement distinguished the company as the first among regional utilities to be so certified. The IIP Silver Certification is valid through 2021.

IIP is the international standard for people management, defining what it takes to lead, support and manage people effectively to achieve sustainable results.

Achievement of the Standard was a multi-year goal set by the company. FortisTCI first achieved IIP (Standard) certification in 2016, and with the next assessment not due until 2019, the company took the opportunity to test itself against IIP's new standards. A hardworking and enthusiastic Steering Committee and IIP Advocate Team, and strong, consistent communication and acceptance of the goal throughout the organization were keys to success.

### **Student Summer Programs**

FortisTCI's annual Summer Internship (SIP) and Summer Student Employment (SSEP) programs helped to introduce 16 high school and three college students to the world of work and learning about careers in the utility industry in 2018. Fourth and fifth form high school students receive a two-week placement with the company under the SIP, and college students are employed throughout the summer under the SSEP.

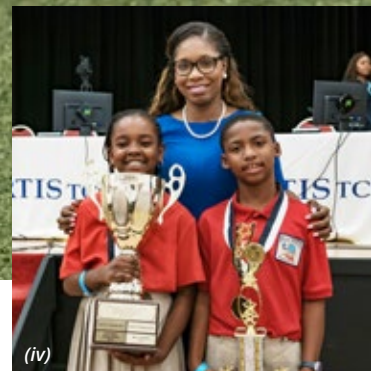
### **Student Scholarships**

Devino Missick, Enterprise Systems Analysts, is the most recent FortisTCI scholarship recipient, having completed his MBA at Columbia Southern University. 2017 scholarship recipient TeAnn Thomas also completed her Master's Degree in Developmental Economics at the Dalhousie University in Halifax, Nova Scotia in 2018. The company continues to invest in the academic development of its employees and the Turks and Caicos Islands community through scholarships in core areas including Engineering, Technologists, Technicians, Business Accounting and Information Technology.

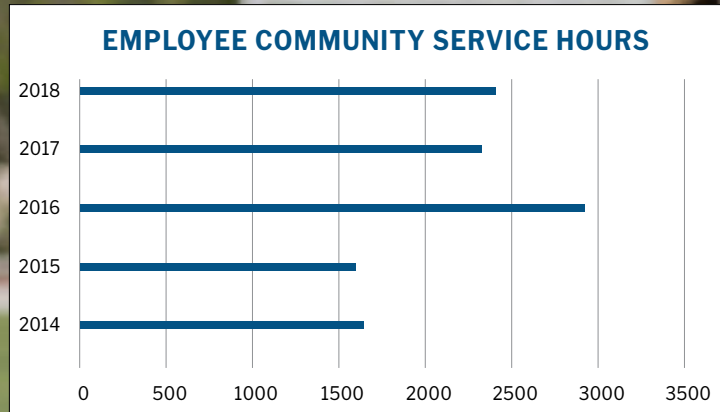


# OUR COMMUNITY

FortisTCl employees committed 2,395 volunteer hours to community service in 2018, underlining an active year of outreach in a wide range of areas. Among the company's three divisions, Corporate Services recorded the most volunteer hours and the top 10 volunteers contributed over 700 hours to the total.







Education, youth, sports and culture, continued to be the main focus areas for the company's corporate social responsibility programs. Due to lingering effects of the 2017 hurricanes (Irma and Maria) on education facilities in the TCI, the company's signature National Science and Technology Fair for primary and high school students had to be deferred in 2018. However, during Education Week, March 4-10, FortisTCI and the Department of Education staged the TCI's first STEM workshop for primary and high school teachers, and also hosted the annual Science Quiz.

Having sponsored and supported the FortisTCI Youth Football League in Providenciales in the 2017 and 2018 seasons with some 300 boys and girls aged nine to 13 years, the company expanded the program to the islands of Grand Turk, North Caicos and South Caicos, with league launches during November 2018. These leagues added over 160 youth players in competitive football at their age group levels.

Care for the natural environment featured prominently in FortisTCI's outreach in 2018, led by a beach clean-up initiative from the Materials Management department in March. The team cleaned the Blue Hills beach in Providenciales, removing over 20 bags of trash. Later in the year, FortisTCI employees joined community partners the Department of Environment and Coastal Resources for International Coastal Clean-up Day on September 22, and the Turks and Caicos Hotel and Tourism Association in its 'TCI Shines' clean-up campaign across Providenciales.

In 2018, FortisTCI marked the 10th anniversary of its Spring Fun Walk Run, which attracted over 500 runners, walkers and cyclists. This event continues to be one of the leading walk/runs in the TCI and a much anticipated event year after year.

Working with various partners including the TCI Cancer Society, the Human Rights Commission, Turks and Caicos Society for the Prevention of Cruelty to Animals, the Department of Disaster Management and Emergencies, and Junior Achievement TCI in 2018, the company and its staff volunteers continued to impact a wide range of programs to improve the community in immeasurable ways.

A young footballer practices a penalty kick at the opening of the Provo Youth Football league launch.

(ii) The Materials Management team takes time out on a Saturday to collect trash along the beach in Blue Hills as a community project.

(iii) The 2018 top volunteers stand with the President and CEO. Together the group completed more than 700 community service hours for the year.

(iv) FortisTCI Senior VP of Corporate Services and CFO with the 2018 Primary Science School Quiz Winners, MILLS institute.





# ENVIRONMENT, HEALTH & SAFETY





## 2018 EHS STATS

- **98 EHS AUDITS, CHECKS FOLLOW-UPS AND WORK SITE INSPECTIONS**
- **58 EHS SAFETY AND DEPARTMENTAL MEETINGS**
- **2061.5 TRAINING HOURS**
- **1044 EHS TRAINING PARTICIPANTS**
- **287 CONTRACTORS TRAINED**

On December 14, 2018, FortisTCl declared conformance to ISO 14001:2015 and 45001:2018 with the International Organization for Standardization. The effective implementation, enterprise-wide, of the environmental management and occupational health and safety management systems are required to declare conformance and to proceed in the process of obtaining certification.

At FortisTCl, safety is of the highest importance in operations, and in December 2018, the company reached another milestone logging a record 503 days without a Loss Time Accident. The new record surpasses the previous record of 409 days.

Other significant achievements in 2018 in EHS include the full implementation of an EHS management software called Entropy, implementation of the Work Observation Program to help improve workplace safety, and the reorganization of internal safety committees that comprise of 60 employees across the company's service territory. FortisTCl also enhanced its used oil and scrap metal recycling programs as a part of the company's commitment to environmental standards.



(iii)



(iv)

A retention pond at the Provo plant serves to collect waste water from the property, which is absorbed primarily through evaporation and promotes the growth of natural vegetation.

(ii) A welder at work.

(iii) Bottom right: Manager of Plant Operations Alvejes Desir.

(iv) Students tour the Provo electricity plant as a part of their science curriculum.



### Generation Expansion – A Greenfield Project


Based on capacity needs detailed in the Integrated Resource Planning (IRP) model, in 2018 FortisTCI saw the arrival of a new 8.75MW Wärtsilä generator to meet future growth demand through 2020. The arrival of this engine labeled G14 was different from in the past because the project included the construction of a new generation building that would house the latest unit away from earlier engines brought into service. The commissioning of the G14 was delayed due to the impacts of Hurricanes Irma and Maria in late 2017. However, testing of the unit before placing into full operation was completed in December 2018. The generator building was also made to withstand catastrophic hurricanes.

### Grand Turk's New Multi-purpose Building

The construction of the Grand Turk Multipurpose Building was completed in July 2018 offering technical and field staff a more efficient workspace. This project was identified as one of the legacy rebuilds that would be necessary to ensure the company's assets were modernized and up to international standard. The full project spanned over two years from contract signing to occupancy certificate, with the safe demolition of an old US Military base structure, which previously served as a warehouse for Grand Turk Operations.

### Plant Fire Suppression System Upgrades

In September 2018, the company's Hi-fog fire suppression system was decommissioned due to its aging components. The system was replaced with a low-pressure fire suppression system designed following National Fire Protection Association 750 standards and installed by Jackson Associates and American Fire Technologies. The new system serves all engine halls on the Providenciales plant, as well as the mechanical workshop and the materials management warehouse.

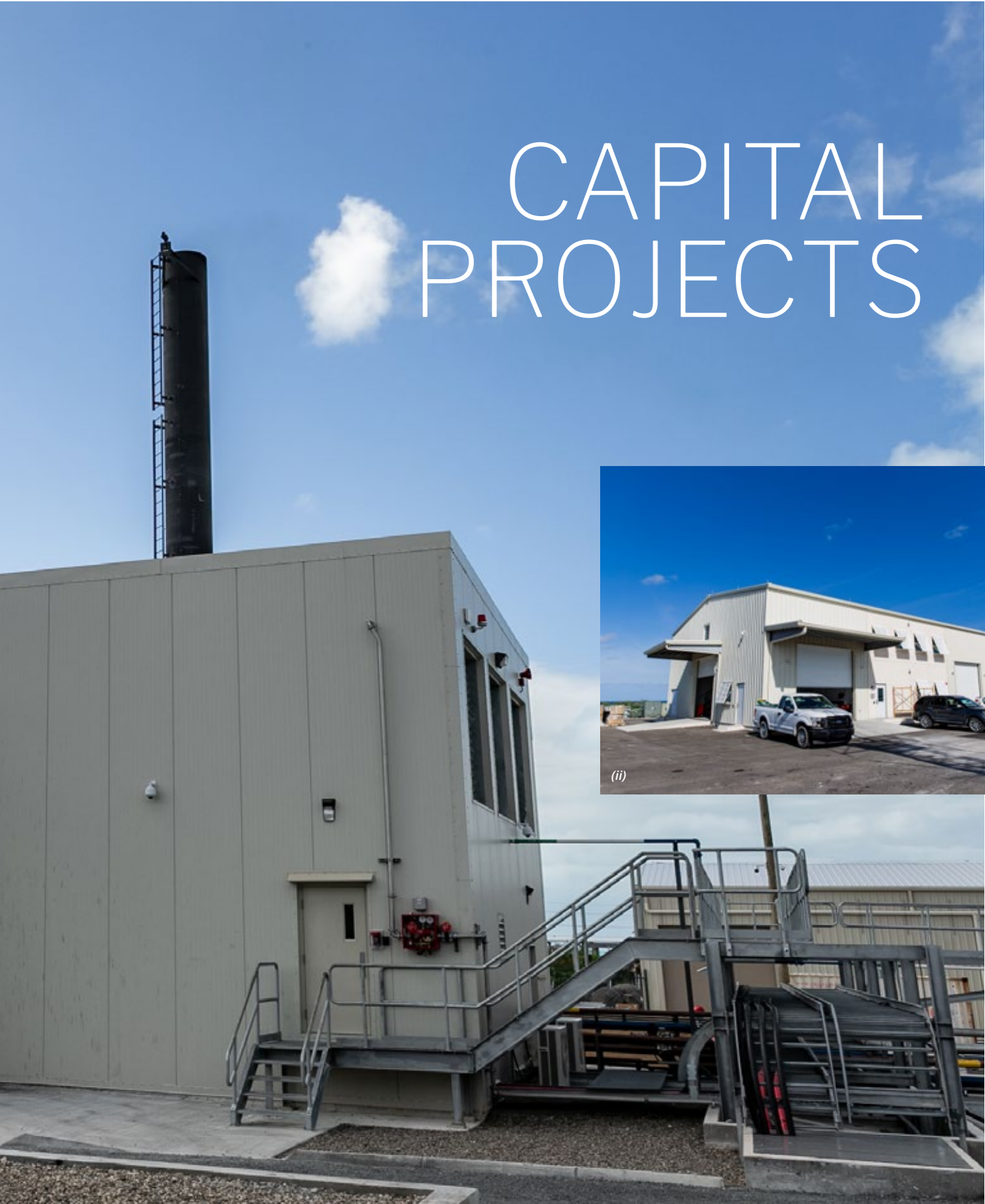


FortisTCI completed and commissioned this \$14.5 million Greenfield project in 2018, which houses the newest Wärtsilä engine in a different location from previously installed generators.

(ii) A new multi-purpose building in Grand Turk used for vehicle maintenance, storage of materials and inventory items, as well as office space for technical employees.



# CAPITAL PROJECTS





To enhance resiliency and performance, FortisTCI carried out several upgrade projects in 2018.

A Transmission and Distribution line crew respond to an outage call on Providenciales.



# RELIABILITY

**Building and operating a resilient and reliable electricity grid is essential today. The company operates in a high-end, tourist-dependent destination with customers who have come to expect a high level of reliable energy services.**

To enhance resiliency and performance, FortisTCl carried out several upgrade projects in 2018 including the installation of pole top auto-reclosers in Grand Turk and Provo that help to reduce the number of customers affected by an outage.

The installation of an Automatic Transfer Switch in Middle Caicos also reduces the number of customers affected by an outage on the system.

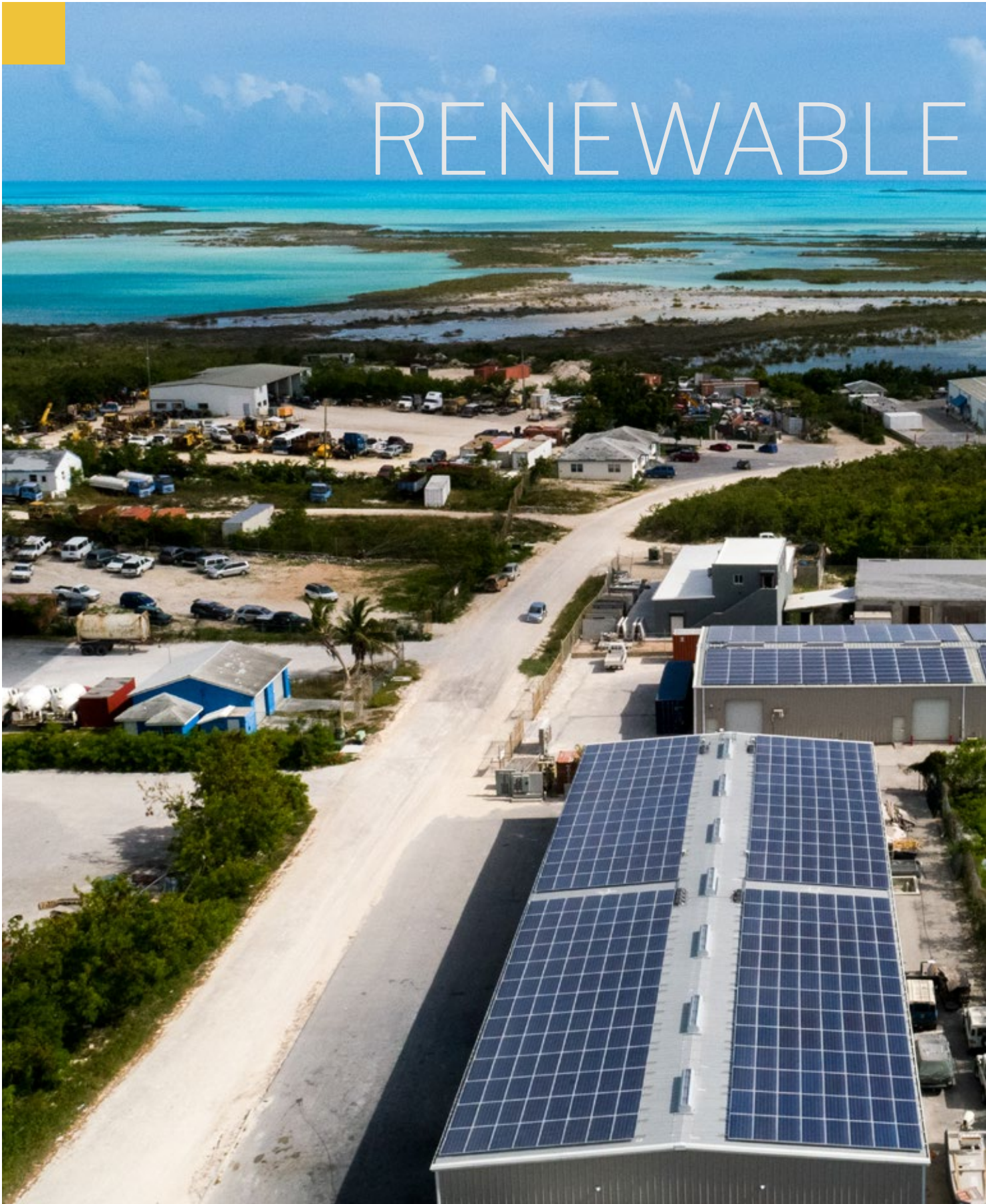
In 2018, reliability performance for Transmission and Distribution related outages were lower than previous years, and as of December 31, 2018 FortisTCl had an overall Average System Availability Index (ASAI) of 99.94% and System Average Interruption Duration Index of 5.1 Hours per Customer.

## **Post-Hurricane Irma & Maria Asset Mapping**

After completing repairs and rebuilding the transmission and distribution networks across the Turks and Caicos Islands in late 2017, the company conducted an asset-mapping project to ensure that the information in the Geographic Information System (GIS) was adequate and accurate. The six-month project included identifying hardware locations, specifications, characteristics, and recording of third party attachments to field assets such as telecommunication wires.



# RENEWABLE





# ENERGY

Two utility-owned rooftop grid-tied solar PV systems totaling approximately 250kW commissioned in partnership with Global Management Co. Ltd. on Providenciales through the FortisTCI Utility Owned Renewable Energy Program (UORE).

**FortisTCI remains committed to integrating renewable energy sources to the grid, with four solar photovoltaic (PV) installations adding 272.8 kW in 2018.**

In addition, contracts were signed in 2018 for another three commercial PV systems in Providenciales, which will add 563.5 kW of renewable energy to the mix, when they come on line in 2019. These completed and signed installations are part of the company's Utility Owned Renewable Energy (UORE), and Customer Owned Renewable Energy (CORE) programs, which were launched in 2015. Since launching these programs, FortisTCI has partnered with customers to integrate 1,014.3 kW of solar energy to the grid.

Quite significantly, in November 2018, FortisTCI was awarded the Caribbean Renewable Energy Forum's (CREF) 2018 Best Distributed Generation Program for its CORE and UORE solar options. The CREF awards "recognize the best in Caribbean clean energy," and "leaders in the Caribbean energy sector who are making a lasting impact on resilient and renewable energy."

The launch of an electric vehicle (EV) and charging station pilot program in April 2018 was another highlight of the company's environmentally sustainable energy solutions for the Turks and Caicos Islands. The EV is a Nissan Leaf Acenta that is 100% electric, and features a 30kWh battery which, when fully charged, can drive up to approximately 100 miles. The program included training in EV repair and replacement for FortisTCI's vehicle services team, and an introduction to EVs and response to accidents involving these types of vehicles training for emergency responders.

## Board of Directors



**GARY SMITH**

Chairman of the Board  
Executive Vice President  
of Eastern Canadian and  
Caribbean Operations of  
Fortis Inc.



**LYNN YOUNG**

Director  
Belize Electric Company  
President & CEO



**EDDINTON POWELL**

Director  
FortisTCI President & CEO



**RICHARD HEW**

Director  
Caribbean Utilities  
Company Ltd.  
President & CEO



## Executive Team



**EDDINTON POWELL**  
FortisTCI President & CEO



**RUTH FORBES**  
Senior VP of Corporate  
Services,  
CFO & Corporate Secretary



**DEVON COX**  
Senior VP of Operations  
& Assistant Corporate  
Secretary



**RACHELL ROULLET**  
VP of Innovation,  
Technology and Strategic  
Planning



**NIGEL HOSEIN**  
VP of Energy Production &  
Project Management



**ALLAN ROBINSON**  
VP of Grand Turk and Sister  
Islands Operations





Grand Turk Mechanical Apprentice Franco Been and Plant Superintendent Franklyn Been work together to complete repairs on an engine radiator.









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